

IMPORTANT COMMUNITY BULLETIN

It was reported by Corporal Neil Roemer, Coquitlam RCMP Rural Section that multiple mailbox thefts have taken place this week throughout the Village of Belcarra. This notice serves as a warning to our Village of Anmore residents and to remind everyone to remove mail from super boxes daily!

The Village of Anmore would like to provide residents with important tips and links on how to protect themselves from mail theft. See information below:



From electronic to paper: Fraud can happen anywhere

One of the fastest growing crimes in Canada is identity theft. It occurs when someone steals your name and other personal information with the intention of assuming your identity to gain access to your finances, make purchases and incur debts in your name, or commit other crimes.

Here are some tips to help protect your identity and your mail – digital or physical:

- **Pick-up physical mail as soon as possible after delivery.** Never leave it overnight in the mailbox.
- **Do not discard mail with your personal information on it in the recycling box.** Shred sensitive documents. If paperless, ensure you regularly empty your delete box.
- **If you are planning a holiday, arrange for someone to pick up your mail or use Canada Post's Hold Mail service** to ensure your mail is held safely while you're away.
- **If you like to keep a copy of your electronic bills, sign up with epost and keep all your bills in one secure location with one username and password.** Your bills can be stored for up to seven years. As well, e-post users can store important personal information such as passwords, bank account information, and medical history via the Vault service.
- **Change your PIN information on your chip-enable credit cards regularly.** Canada Post's PIN card services allow you to change the personal identification number (PIN) of chip credit cards from participating card issuers at more than 6,000 postal counters - for free.
- **Beware if someone you are not expecting asks you for personal information.** Identity thieves deploy various elaborate strategies to obtain this type of data.
- Remember, if you receive an offer that sounds too good to be true – it probably is!
- **Report any suspicious activity** to police.

To review a Canada Post report with information regarding open mailboxes, reporting on how to open mailboxes and/or to security

https://www.canadapost.ca/web/en/kb/details.page?article=report_open_mailbox&cattype=kb&cat=security&subcat=reportincident

Hold Mail

Don't let mail pile up when you're away. Keep it safe and private with Hold Mail service. It's convenient, reliable and secure. Visit: https://www.canadapost.ca/web/en/products/details.page?article=hold_mail to request Canada Post to hold your mail.

Mail Forwarding

Moving or temporarily relocating? We can make sure your mail follows you. Sign up early to benefit from savings offers and coupons. Visit:

https://www.canadapost.ca/web/en/products/details.page?article=forward_your_mail_wh to forward your mail during a relocation

Your community mailbox

If you receive your mail at a community mailbox, we can help you with any problems such as lost keys or jammed locks.

https://www.canadapost.ca/cpo/mc/app/cmb/existing_state.jsf