



Top 5 Common Languages for translation (as per 2016 Census)
Message in English: Important Information, please translate

Mandarin 重要信息, 请翻译
Korean 중요한 정보는 번역해주세요
Farsi دی‌باش داشته را ترجمه نی لطفاً مهم اطلاعات
Polish Ważne informacje, proszę, przetłumacz to
Russian Важная информация, пожалуйста, переведите это

UTILITY BILL PAYMENT OPTIONS

Village of Anmore offers a variety of payment options, although many residents are choosing to pay their UTILITY INVOICE ONLINE.

For a list of payment options and instructions to make an online banking payment, please visit: <http://anmore.com/business-development/finance-department/utility-charges/>

Note: Enter your utility account number (without dashes) where the account number is requested. When paying by cheque, money order or bank draft, please make it payable to: Village of Anmore

Important: * Credit cards are **NOT** accepted as a form of payment
* Annual Anmore **Waste Collection Fee is now \$269** and is applied to your fall utility invoice.

PAYMENT OPTIONS



Cheque or
Post Dated Cheque

Debit Card / Interac

Online Banking


Cash

WATER METER QUESTIONS AND ANSWERS

How do water meters help conserve water? Water meters make people aware about their water use. When people are charged for their actual measured use, they tend not to waste it, thereby reducing their overall water consumption. In addition to helping the environment and the benefits to society as a whole, Anmore residents can save on their water bills.

How often will I receive a bill under the metered rate? Bills for water are issued semiannually to help residents improve their ability to detect water leaks as well as to verify operation of the water meter to avoid residents from accumulating substantial consumption charges due to unattended leaks and water waste.

What happens if I have a leak? Water meters help identify leaks. You are encouraged to pay close attention to your water bills. If you believe your consumption is too high, and a meter re-read has determined the meter is accurate, it's quite possible you have a leak.

What are some ways to check my water meter and how can I save more money? You are encouraged to schedule your own monthly water meter checks to detect possible leaks in your home. To check for a possible leak, (1) make sure no water is being used inside or outside of your house (i.e. dishwasher, faucet, washing machine, sprinklers, etc.), (2) shut off your main water valve, (3) locate your water meter (most often located at your property line outside your home), and (4) check to see if the leak indicator is moving. If so, you may have a leak to investigate. **VIEW THE WATER METER SAMPLE ON THE REVERSE SIDE** 

Where can I get more information? To learn more water saving tips for both indoors and outdoors, please visit www.welovewater.ca. Small adjustments to everyday routines can make a big difference in your water use charges!



Do you have a water leak?

Each year, hundreds of cubic meters of water are wasted due to leaks within irrigation systems, pool lines and service connections. Here's how YOU can check your meter for a possible leak.

If you do suspect a leak, call a local plumber to investigate. It could save you hundreds or thousands of \$\$ on your semi-annual water invoice.

Sensus/Neptune Analog Meters

The black dial (Sensus) or red triangle (Neptune) is the leak detector. Turn off all sources of water in your home (taps, hoses, dishwasher, washing machine, etc.). If the leak detector is spinning, it is possible that you have a leak in your plumbing system. The leak detector spins when water is being used.



Sensus Digital Meters

The + sign in the upper right corner indicates that water is being used.

