

EMRG-1600 Introduction to Emergency Social Services

(formerly ESS100)

(online and print-based self-study) (no credit)

Course Description:

Introduction to Emergency Social Services (ESS) consists of two modules: Module 1 provides an overview of the ESS program in BC; Module 2 describes personal preparedness for ESS responders. This course is a prerequisite for all other ESS courses. It is offered online and as a self-study guide. It can also be delivered face-to-face by a facilitator. The Facilitator's Guide is available free of charge to ESS Directors. Contact the Emergency Management Division to request a copy.

Course Goal(s):

The goal of Introduction to ESS is to provide new Emergency Social Services responders with fundamental information about the ESS program.

Course Learning Outcomes:

Module 1: Overview of ESS

Upon successful completion of this module, the learner will be able to:

1. Define Emergency Social Services
2. Describe the basic Emergency Social Services: the provision of emergency food, clothing, lodging, and family reunification
3. Describe other Emergency Social Services; the provision of services such as emotional support, volunteer management, communications, first aid, health services, child care, public information, transportation, pet care, and recreation
4. Define Emergency Management
5. Discuss the relationship between the local ESS team and municipal, regional, provincial, and federal governments
6. Identify ESS Support Organizations

Module 2: Personal Preparedness for ESS responders

Upon successful completion of this module, the learner will be able to:

1. Describe the activities required of an ESS responder before, during and after an ESS response
2. Explain the slogan "Sharing the Responsibility"
3. Develop a grab-and-go bag
4. Practice worker care principles

Prerequisites

None

EMRG-1607 Level One ESS

(formerly ESS107 and ESS180)

(online and print-based self-study) (no credit)

Course Description:

Level One Emergency Social Services is intended for volunteers or staff who have been identified as Level One ESS responders by the person or organization that is responsible for managing Level One ESS in the community, existing ESS responders who are expanding their role to include Level One ESS response, and Level One ESS supervisors. The purpose of the course is to familiarize participants with Level One ESS response activities and requirements.

Course Goal(s):

To prepare new ESS responders to respond to a level one ESS event.

Course Learning Outcomes:

Upon completion of this course, participants will be able to:

1. Define a Level One ESS response
2. Describe the steps taken in a Level One response
3. Describe the tools included in a Level One response “kit”
4. Complete the necessary paperwork for a Level One response
5. Discuss how a Level One ESS response differs from the other levels of ESS activation
6. Practice worker care principles
7. Address the emotional support needs of evacuees

Prerequisites

None