

WELCOME TO ANMORE

NEW RESIDENTS HANDBOOK



VILLAGE OF
ANMORE

2021 edition

Fire, Medical or Police Emergencies: CALL 9-1-1



- > **Anmore Block Watch:** 604-949-1432
- > **Buntzen Lake Warden's Office:** 604-469-9679
- > **Conservation Officer Service / BC Conservation Call Centre (24/7):** 1-877-952-7277 (RAPP) or text #7277. Call for immediate public safety concerns concerning wildlife and the environment, for example bear or cougar sightings, large animals that have been injured or toxic dumping.
- > **Coquitlam RCMP (Non-emergency):** 604-945-1550
- > **Coquitlam Search and Rescue:** Call 9-1-1 to report an emergency involving a search (e.g. a missing hiker). Coquitlam RCMP will initiate the search and activate SAR resources. This volunteer organization is responsible for inland water, wilderness and urban search and rescue in an area bounded by Indian Arm on the west, Pitt Lake on the east, Garibaldi Park to the north, and Fraser River to the south. More details and non-emergency contacts: coquitlam-sar.bc.ca.
- > **Gas leak (FortisBC):** 1-800-663-9911 or visit fortisbc.com and click on Smell gas?
- > **Power emergency – gas (FortisBC):** 1-866-436-7847 or visit fortisbc.com to check for electricity outages.
- > **Power outage – electricity (BC Hydro):** Report an outage at 1-800-BCHYDRO (1-800-224-9376) or *HYDRO (*49376) on your mobile phone. Check for outages at bchydro.com.
- > **Public Works emergencies (involving roads, sidewalks, public spaces or water services):** 8:30 a.m. to 4 p.m. Mon-Fri.: 604-469-9877 (Village Hall). After hours: 604-817-7745.
- > **Sasamat Volunteer Fire Department (Non-emergency):** 604-469-0349, or visit svfd.ca.
- > **Wildfires:** Report at 1-800-663-5555 or *5555 on your mobile phone.

Viewing the digital version of this handbook?

The table of contents listings and all webpage links are clickable. Download the PDF version of this handbook at anmore.com (About Anmore page). Please email us at village.hall@anmore.com about any broken links.

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**Many thanks to the
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The Village of Anmore is a small community surrounded by nature in the Metro Vancouver region of B.C. With an estimated population of 2,300 in 2020, Anmore is becoming more widely known because of our proximity to a multitude of outdoor activities and beautiful surroundings.

The focus of the Village is to create a welcoming environment for all residents and visitors.

VILLAGE OF ANMORE

As part of encouraging community engagement and involvement, this New Residents Handbook provides an overview of the community and tips for how to connect with the many programs and services in the area.

The Village of Anmore was incorporated on Dec. 7, 1987 and continues to grow from our rich history.

The origins of modern community life in what is today the Village of Anmore can be traced back to 1915 with the launch of the Farmer's Institute and companion Ladies' Guild, the area's first community organizations.

Anmore was also home to Canadian icon Margaret "Ma" Murray and her husband from 1917 to 1934.



Renowned pioneering newswoman Margaret "Ma" Murray made her home in Anmore for more than 15 years.

As a small community, Anmore continues to evolve and adapt with its surroundings while still embracing the values of community and togetherness and, in more recent decades, nature and the environment.

Visit anmore.com ([About Anmore section](#)) for more history and links to resources such as:

- > *A Brief History of Anmore* by Al Harmer, an adaptation from research by Lawrence Holbrook, and
- > The Anmore Stories Blog created in celebration of Anmore's 25th anniversary of its incorporation.

To view our Official Community Plan, visit anmore.com ([Business & Development > Community Planning section](#)).

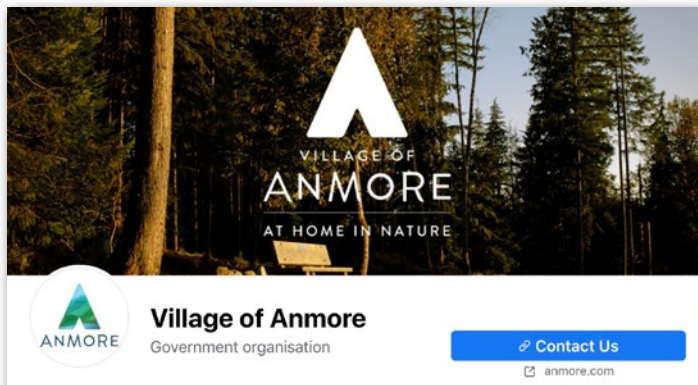
There are a number of ways to stay informed about local events, government, interest groups and other community news, including the Village website and social media updates:

- > **Village of Anmore website:**
anmore.com
- > **Village of Anmore notification emails:** See sign-up information at right.
- > **Community Information Boards:**
Outdoor sign boards located at East Road and Sunnyside Road, East Road and Blackberry Drive and Sunnyside and Ludlow Lane.
- > **Village of Anmore social media posts:** See links at anmore.com.
- > **Anmore Advisor quarterly newsletter:** Mailed to residents and posted on anmore.com (Our Community section).

Sign Up for Village Emails

Every week the Village of Anmore municipality sends out an email notification that highlights any important events/meetings for the week as well as helpful links to pertinent local interests.

Sign up at anmore.com (Contact Us section > Email Notification Request).



Follow the Village of Anmore on Facebook and Twitter to be in the know!



Village of Anmore

2697 Sunnyside Road, Anmore BC, V3H 0G9

Phone: 604-469-9877 | **Fax:** 604-469-0537

Email: village.hall@anmore.com

Hours: Monday to Friday 8:30 a.m. to 4 p.m.
(closed on statutory holidays)

- > See anmore.com (Village Hall section) for up-to-date Village Hall information.

Administration and Governance

- > **Mayor and Council:** Information and how to get in touch with Council members can be found at anmore.com (Village Hall section).
- > **Council meeting schedules and agendas:** Visit anmore.com (Village Hall section).
- > **Council committees:** To learn about joining one of our Council committees, visit anmore.com (Village Hall section).
- > **Public hearings:** Learn about the public hearing process at anmore.com (Village Hall section).
- > **School trustee:** The local school trustee for School District 43 represents both the Village of Anmore and the Village of Belcarra. Find trustee information at sd43.bc.ca (Board of Education section).
- > **Village staff:** Contact information can be found at anmore.com (Contact Us section).

Business and Development

Find this information and related resources at anmore.com (*Business & Development section*):

- > **Building Department:** provides guidance for the permits, inspections, forms and bylaws related to construction and renovation projects
- > **Community Planning:** provides an overview of the Official Community Plan, Zoning Bylaw, current development applications and other plans and bylaws that are used to guide planning and development decisions
- > **Municipal Forms:** multiple forms and applications are used to request services, comply with bylaw and licencing requirements and other activities in the community, including Building & Planning Department forms
- > **Municipal Maps:** maps can be used to view zoning, civic addresses and legal description of properties in the community



Bylaws (It's the Law...)

Anmore has a number of bylaws, which are local laws and policies that can be enforced with tickets and other penalties.

Bylaws affect residents and how they manage their properties in a number of areas, including:

- > Animal Control
- > Building
- > Business Licencing
- > Dog Control
- > Fire Protection (including requirements for campfire permits)
- > Fireworks
- > Garbage and Recycling
- > Littering
- > Noise Control
- > Parking Regulations
- > Property Maintenance
- > Smoking Control
- > Tree Management

Find a full list of Village bylaws at anmore.com (*Village Hall section*).

Garbage and Recycling

- > **Garbage and recycling services:** Anmore's services include curbside collection of garbage, recycling and organics. Find detailed information, waste-reduction resources and the current collection schedule at anmore.com (*Services section > Garbage & Recycling Collection services*)
- > **Missed collection or recycling bags:** GFL Environmental Inc. provides Anmore's curbside collection. Contact 604-529-4030 (Garbage/organics) or 604-529-4011 (recycling), email srrecycle@gflenv.com or visit gflenv.com.
- > **Battery recycling:** Available at the Village Hall (rechargeable and single-use, less than 5 kg).

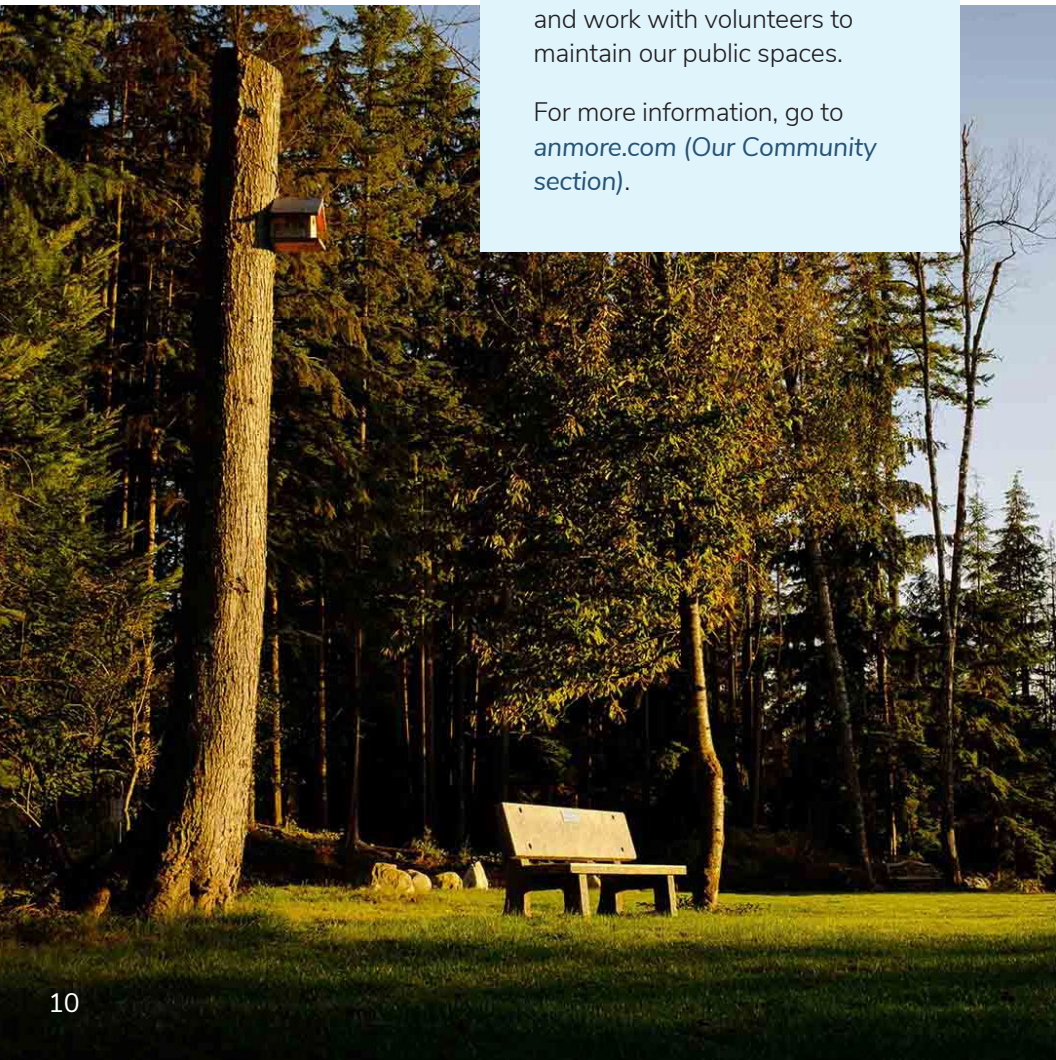
Grants and Scholarships

The Village of Anmore offers several financial support opportunities for residents and groups. For information, visit anmore.com (*Our Community section*).

Parks, Trails and Public Spaces

Anmore's beautiful, semi-rural setting makes it a great location to enjoy the outdoors. The Village maintains Spirit Park and multiple trails, many that connect to neighbouring trail systems. We're also very proud of our community and work with volunteers to maintain our public spaces.

For more information, go to anmore.com (*Our Community section*).



Parking and Traffic

- > **Street parking and parking permits:** Parking on Village streets is restricted depending on the street and the time of year. View the Parking Regulation and Enforcement Bylaw at anmore.com (*Village Hall section > Bylaws*). If you are planning a private event where additional street parking is required, a date-specific parking permit may be purchased at the Village Hall. Find the Temporary Parking Permit Application at anmore.com (*Business & Development section > Municipal Forms*).
- > **Summer lake traffic:** During the summer months, the Village of Anmore sees a large increase in traffic due to its proximity to [Buntzen Lake](#) and [Belcarra Regional Park](#). The Village manages the increased traffic in a variety of ways, including roadblocks, parking enforcement and increased signage. Information on all these initiatives is communicated to residents via email and social media.

Property Taxes and Utilities

The Village of Anmore collects property taxes once per year in July. Utilities are collected twice per year in the spring and in the fall. Find detailed Information at anmore.com (*Business & Development section > Finance Department*).

Public Works

- > **Road maintenance:** Work includes fixing potholes, repairs, snow removal and managing roadworks projects.
- > **Trail conservation:** Public Works crews help keep trails safe and accessible.
- > **Water:** Anmore's water comes from Metro Vancouver via Port Moody. Once a year, to ensure water quality, the Village performs maintenance and flushes all the water mains. Service notifications will arrive in the mail.







We all need to do
our part to keep
bears and our
community safe.

Being an owner or resident of Anmore comes with certain responsibilities. These include:

- > **Bears and wildlife:** Living surrounded by nature involves being respectful of wildlife and following some key safety measures, including consistently removing attractants (see below), keeping dogs leashed and reporting wildlife concerns to the BC Conservation Office at 1-877-952-7277 (RAPP) or text #7277 (available 24/7).

Reduce wildlife attractants by following Anmore's garbage and recycling bylaw requirements and other tips:

- Clean carts regularly and store in a secure location (e.g. garage/shed).
 - If you can't store carts in a garage or shed, freeze food scraps until collection day.
 - Wash recyclables before putting them in your blue bin.
 - Pick ripened fruit and berries.
 - Feed pets indoors.
 - Only place carts at the curbside after 5:30 a.m. on collection day, and lock and store them by 10 p.m. that day.
 - Unlock containers at the curbside on collection day.
 - Ensure cart lids and locks function properly. For repairs or replacement, email village.hall@anmore.com.
- > **Building permits:** Building permits are required for any new construction, additions, alterations or renovations to a structure. For information, go to anmore.com (Business & Development Section > Building Department).
 - > **Campfire permits:** No outdoor burning is permitted in Anmore without a permit. For information, visit anmore.com (Our Community Section > Community Safety > Wildfire Information).

RESIDENT RESPONSIBILITIES

- > **Diverting waste from the landfill:** Compost and recycle to reduce what you send to the landfill. For information and resources, go to anmore.com (Services section > Garbage & Recycling Collection).
- > **Pets:** Anmore is proud to be a pet-friendly community. But, as with all things, having a pet comes with a community responsibility and a need to respect your neighbours. For example, dog owners are expected to leash and pick up after their pets. Find rules and licensing information at anmore.com (Our Community > Parks, Trails & Public Spaces section).
- > **Septic maintenance:** The majority of Anmore properties use a septic system for sewage management. Residents own their own septic systems and are responsible for all maintenance. It is important to have your system inspected and serviced annually. For more information, visit healthlinkbc.ca (Services and Resources section > HealthLinkBC files > Maintenance and Operation of Sewage Disposal Systems).
- > **Smoking:** Smoking (including tobacco and marijuana) and vaping of any kind are prohibited in any outdoor public space (including parks and trails) and inside or within 7.5 metres of any place or building where people assemble (not including private homes). For information, see anmore.com (Village Hall section > Bylaws).
- > **Water leaks:** Residents are responsible for testing for water leaks, and for fees incurred due to leaks. For information, visit anmore.com (Services section > Public Works).



Community Facilities

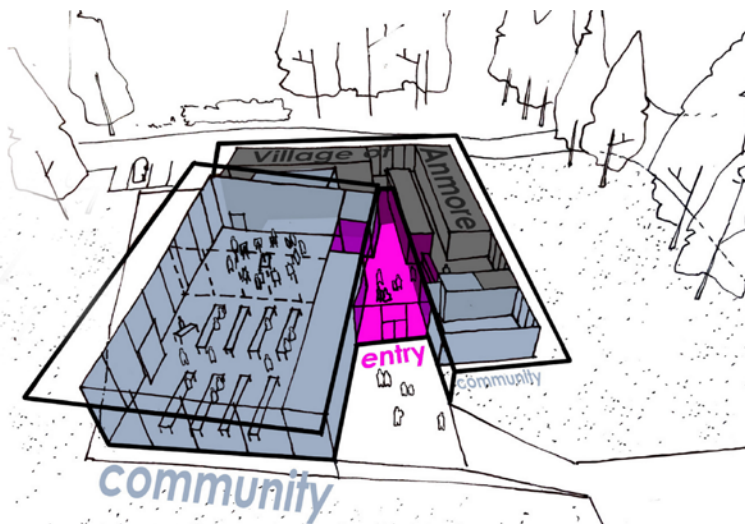
These facilities are available for rental and community use and rentals:

- > **Anmore Village Hall:** The Council Chambers (west trailer) is available for community use. Info: 604-469-9877 or visit anmore.com (Our Community section > Community Facilities).
- > **Spirit Park:** Featuring picnic tables, a gazebo, lawn and playground. Info: 604-469-9877 or anmore.com (Our Community section > Community Facilities).
- > **Anmore Elementary School:** The gym and multi-purpose are available for rental through School District No. 43. Info: anmore.com (Our Community section > Community Facilities). Bookings: facilityrentals@sd43.bc.ca.

Future Anmore Community Hub

This new community facility, to be located on the existing Village Hall site, will house the Village of Anmore Municipal Hall and provide expanded community space. The community room will serve several functions,

including Council Chambers, group meetings, fitness classes and private events. Information on the project and construction timeline can be found at anmore.com (Our Community section > Anmore Community Hub).



Community Waste and Recycling

While not all waste can be included in curbside collection, there are other options to recycle household materials such as Styrofoam, electronics, small appliances and plastic bags, or to dispose of large amounts of garbage.

- > **Coquitlam Recycling and Waste Centre** (formerly Coquitlam Transfer Station): Provides a recycling area (free drop-off) and garbage disposal (fees apply). Info: 604-681-5600 or [metrovanancouver.org](https://www.metrovanancouver.org/Services/solid-waste/solid-waste-recycling-facilities) (Services section > Solid Waste > Solid Waste & Recycling Facilities).
- > **Encorp BC (Return-It Depot)**: Accepts a range of recyclable items, including refundable bottles and cans, as well as plastic bags, electronics, cardboard and Styrofoam. Info: 1-800-330-9767 or visit return-it.ca. Closest depots are located at 2560 Barnet Hwy., Coquitlam (all services) and 2409 Clarke St., Port Moody (beverage containers only).
- > **Metro Vancouver Recycles**: Search recycling.metrovanancouver.org to learn how recycle items not accepted in curbside collection bins.

Housing and Property

- > **BC Assessment**: 1-866-VALUEBC (1-866-825-8322)
- > **BC Housing homeowner resources** (formerly Homeowner Protection Office): 604-646-7050 or visit [bchousing.org](https://bchousing.org/Licensing&ConsumerServices) (Licensing & Consumer Services section).
- > **Land Title and Survey Authority of British Columbia** (LTSA Customer Service Centre): 604-630-9630 or email customerservice@ltsa.ca.
- > **Technical Safety BC** (formerly BC Safety Authority): 778-396-2000 or visit technicalsaftybc.ca for information on electrical inspections and gas.





Schools

- > **Friendly Forest Preschool** (Anmore): 604.469.0438 or friendlyforestpreschool.com
- > **Anmore Elementary School** (Anmore): 604-939-9201 or sd43.bc.ca (Schools section)
- > **Eagle Mountain Middle School** (Anmore): 604-469-1133 or sd43.bc.ca (Schools section)
- > **Heritage Woods Secondary School** (Port Moody): 604-461-8679 or sd43.bc.ca (Schools section)
- > **Douglas College** (Coquitlam): 604-527-5400 or douglascollege.ca

Shopping

- > **Anmore Grocery Store**: Located at 3275 Sunnyside Rd. at the entrance to Buntzen Lake, this convenience store stocks the essentials and offers canoe rentals during the summer.
- > **Port Moody/Tri-City shopping**: A variety of shopping and dining is available in nearby Port Moody, Coquitlam and Port Coquitlam.



Social Services

- > **BC Seniors' Guide:** 604-660-2421 or download from seniorsbc.ca (printed copy available at the Village Hall).

Transportation

- > **Transit:** Anmore is serviced by TransLink with one main bus (#182) and an additional summer bus to Buntzen Lake (#179). Call 604-953-3333 or visit translink.ca for information on bus schedules, route information, fares, Compass card program, etc.
- > **Ride sharing:** Anmore is serviced by [Uber](#) or [Lyft](#).

Other Services

- > **Canada Post:** 604-937-5185 or visit canadapost.ca for information on rates, keys, super boxes, new addresses, mail outs, etc.

Please see inside front cover for emergency contact information.

- > **Emergency preparedness:** The Village of Anmore website is an excellent resource. Find tips on how to be prepared, what should be in your personal emergency kit and other valuable information at anmore.com ([Our Community > Community Safety](#)). Print copies of the Village of Anmore Emergency Guide and the HELP/OK signs are available at Village Hall.
- > **Wildlife safety:** We are fortunate to live in a community with an abundance of nature and wildlife, but it also comes with great responsibility. We need to respect the relationship we have with our feathered and furred neighbours to keep everyone safe. View the resources on anmore.com ([Services section > Wildlife Conservation](#)).
- > **Wildfire safety:** Approximately 2,000 wildfires occur in B.C.'s forests and wildlands each year. Prevention is key to keeping our lands beautiful and safe. View the key tips at anmore.com ([Our Community Section > Community Safety > Wildfire Information](#)).
- > **Winter weather:** On average, due to elevation, Anmore gets more snow than its neighbours in Port Moody and Coquitlam.

During a snow event, please remember the following:

- Shovel the walkways in front of your home.
- Do not shovel snow into the roadways.
- If possible, do not park vehicles in the streets.
- Place garbage bins on the sidewalk or driveway, not on the road.
- Watch for snowploughs when exiting your driveway.





Community Events – Meet Your Neighbours

The Village of Anmore hosts several annual community events. This is a wonderful way to meet people in the community and get involved. Find our Events calendar at anmore.com (Events section).

- > **Easter egg hunt:** An outdoor hunt on the Saturday of the Easter long weekend in Spirit Park.
- > **Ma Murray Day:** Outdoor fair to celebrate one of the founders of Anmore held on the second Sunday of September in Spirit Park.
- > **Halloween fireworks:** Held each Halloween night in Spirit Park.
- > **Light Up Spirit Park** – Park lighting event at the beginning of December to celebrate the start of the holiday season.

Learn more about volunteering and how to get involved at anmore.com (Career-Volunteer section)

Join a Group

- > **1st Anmore Scouts:** anmorescouts@gmail.com
- > **Anmore Garden Club:** facebook.com/gardenclubanmore
- > **Anmore Times:** facebook.com/anmoreonline
- > **Sasamat Volunteer Fire Department (SVFD):** Volunteer firefighters can apply to become a member at svfd.ca



Creek Sensitivity

There are three main creeks running through the Village of Anmore: Mossom Creek, Schoolhouse Creek and Anmore Creek. These are environmentally sensitive areas with fish habitat. For locations, view the Anmore Municipal Map at anmore.com (*Business & Development* section > *Municipal Maps*).

Fish Hatchery

The Mossom Creek Hatchery is located along Mossom Creek at 12 Mossom Creek Drive in Port Moody. For more information on fish habitat, visit the hatchery website at mossomcreek.org.

Gardening

Anmore is a wonderful place for those with a green thumb. If you're planning to start a garden, there are many considerations, including what kind of plants are best for attracting bees, what plants are deer-proof, how to recognize and treat invasive plants, what can attractant pests and wildlife, such as a bird feeder. Information is available at the following links:

- > **Master Gardeners Association of BC:** mgabc.org
- > **Invasive Species Council of Metro Vancouver:** iscmv.ca
- > **Invasive Species Council of BC (reporting):** bcinvasives.ca
- > **Metro Vancouver:** metrovancouver.org (*Services > Regional Planning > Environment > Invasive Species*)

Parks and Trails

Anmore is located in a vast natural setting. Before you explore, familiarize yourself with the local area landscape, trails, parks and waterways.

Maps – There are several area maps available online as well as for purchase at the Village Hall:

- > **Belcarra Regional Park:** Adjacent to Anmore, the Belcarra picnic area and White Pine Beach are very popular outdoor destinations. Detailed information is available at metrovanancouver.org (search Services section > Regional Parks > Find a Regional Park)
- > **Buntzen Lake:** The Buntzen Lake Reservoir, managed by BC Hydro, is a popular destination for swimming, hiking, biking and exploring. Learn more at bchydro.com (Community section > Rec areas/Visitor centres).
- > **Topographical trail map:** The Port Coquitlam & District Hunting & Fishing Club's topographical map may be purchased at the Anmore Village Hall. For information, visit pcdhfc.com (search site for "topographical trail map").
- > **Village of Anmore trail connections:** Go to anmore.com (Our Community > Parks Trails and Public Spaces) for a map of Anmore trails and sidewalks.

Trail etiquette and safety – Please respect other trail users, leash and pick up after your dog, and stay safe while using Anmore's trails. For more information on trail etiquette and safety, go to anmore.com (Our Community > Parks Trails and Public Spaces).

Respecting wildlife – You may encounter bears, wildlife, birds, bats and other creatures in Anmore's forests. Please see the Resident Responsibilities section on page 12 and the Safety section on page 18 for tips on living with wildlife. Information about bat conservation can be found on the South Coast Bat Conservation Society website at scbats.org.



2697 Sunnyside Road
Anmore BC, V3H 0G9

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village.hall@anmore.com

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